



# FLAVIA



# ZANCANARO

## QA Test Analyst

Writing test plan/strategy, test scenarios/cases, test data, daily tests reports and required documentation for the projects.

Acquire an in-depth product knowledge.

Participate in solution design sessions; effort and planning estimation.

Create high-level design documents, logical business rules, epic writing and low-level user stories.



+61 424 100 506



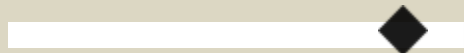
[zancanaro.flavia@gmail.com](mailto:zancanaro.flavia@gmail.com)



<https://www.linkedin.com/in/flavia-zancanaro/>

## AREAS OF EXPERTISE

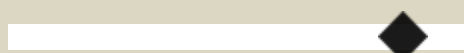
Automation Framework Design



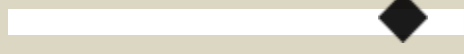
Requirement Analysis & Test Design



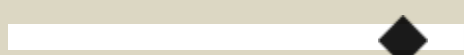
Functional Testing



Creating Templates for Test-Plans,  
Job Process docs & Test Strategy



Stakeholder management



## EDUCATION & TRAINING

BACHELOR OF INFORMATION  
TECHNOLOGY, 2015 -2018

MASTER OF BUSINESS INFORMATION  
SYSTEM,  
2020 - 2022

## EXPERIENCE

QA ENGINEER | 07/2019 - Actual  
Wrkr Pty Ltd

- Works as part of a Scrum team to verify and validate the functionality of applications developed using Agile methodology, ensuring high-quality deliverables.
- Maintains detailed test logs and raises bugs in JIRA, managing functionality and defect cards across the Scrum board based on test results.
- Designs and implements a complete Test Regression suite from scratch using Cypress/Gherkin, enabling early detection of bugs and ensuring on-time delivery.
- Provides product support to end customers post-deployment, addressing issues and ensuring customer satisfaction.
- Actively participates in Scrum ceremonies, including sprint retrospectives, backlog reviews, and sprint kick-offs.
- Showcases sprint outcomes to product owners and stakeholders, ensuring alignment with business goals.
- Collaborates with product owners and stakeholders to write Acceptance Criteria for user stories in JIRA.
- Builds a common automated test framework for various applications within the project, improving testing efficiency.
- Develops automation scripts for performance testing, ensuring optimal application performance under load.
- Builds a common automated test framework for various applications in the project.

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## ADDITIONAL WORK EXPERIENCE

QA TEST ANALYST | 08/2018 – 05/2019

The Right Fit

- Assist in the design, coding, and testing of technical solutions across marketplace product.
- Apply knowledge of industry trends and developments to improve service to our users.
- Assist with functional testing and writing test plans, as well cross-browser QA for new features to ensure a great user experience.
- Follow coding standards defined by technical management and accurately employ our development tools to create great products.
- Monitor website technical performance.
- Analyze defects and provide suitable solutions.

BUSINESS TEST ANALYST | 2012 – 2014

DISYS Information Technology and Services

- Document functional test cases, business scenarios, test strategies and plans to support implementation throughout SDLC.
- Lead and conduct functional testing thereby responsible for quality of product release before user acceptance.
- Analyzing the solution to ensure deliverables match the documented business requirements.
- Engage and build relationships with technical stakeholders, business stakeholders and senior management to establish trust and ensure reliable and accurate information.

## PROFESSIONAL REFERENCES

David Edwards

Head of Technology and Product -

+61 424 649 898 | david.edwards@wrkr.com.au

Taryn Williams

CEO The Right Fit

+61 401 996 944 | taryn@theright.fit



+61 424 – 100 506



zancanaro.flavia@gmail.com



[Flavia-Zancanaro](#)