



# FLAVIA ZANCANARO

## Summary of roles:

*Experienced software and applications programmer with a passion for developing innovative programs that expedite the efficiency and effectiveness of organizational success. Well-versed in technology and writing code to create systems that are reliable and user-friendly. Skilled leader who has the proven ability to motivate, educate, and manage a team of professionals to build software programs and effectively track changes.*



+61 424 100 506



zancanaro.flavia@gmail.com

## TECHNICAL SKILLS

ANGULAR/jQuery/HTML/CSS



SOAP and REST API



JAVASCRIPT/TYPESCRIPT



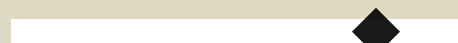
AZURE DevOps



MySQL/PostgreSQL



JIRA/CONFLUENCE



## EDUCATION & TRAINING

BACHELOR OF INFORMATION TECHNOLOGY, 2015 -2018

MASTER OF BUSINESS INFORMATION SYSTEMS, 2020 - 2022

## EXPERIENCE

SOFTWARE AND APPLICATIONS PROGRAMER | 06/2019 – Present

ClickSuper Pty Ltd

- Analyze, identify, report and correct bugs and applications programming limitations with tools such as JIRA;
- Continuously test and debug, fixing any problem and refining code;
- Ensure the systems are compatible, with the requirements and integrating existing ClickSuper SuperStream and Wrkr SMSF Rollovers;
- Work with the software quality area and development teams, to think software solutions and maintain program code;
- Guide development bug fixing efforts towards successful project delivery;
- Write, update and maintain technical program, end user documentation for the support team;
- Configured and maintained Azure DevOps pipelines, including automated builds and deployments.
- Developed custom scripts and tools to automate various aspects of the software development process.
- CI/CD infrastructure and process troubleshooting (disk space, network issues etc.).
- CI/CD pipeline support (troubleshooting, support with setting up in new projects)

# FLAVIA

---

# ZANCANARO

## ADDITIONAL WORK EXPERIENCE

SOFTWARE AND APPLICATIONS PROGRAMER | 08/2018 – 05/2019

The Right Fit

- Monitor and control all phases of development process and analysis, design, construction, testing, and implementation as well as provide user and operational support on applications to business users;
- Develop high level designs for converting requirements into business processes using Laravel and Angular.
- Utilize in-depth specialty knowledge of applications development to analyze complex problems/issues, provide evaluation of business process, system process, and industry standards, and make evaluative judgment;
- Recommend and develop security measures in post implementation analysis of business usage to ensure successful system design and functionality;
- Consult with users/clients and other technology groups on issues, recommend advanced programming solutions, and install and assist customer exposure systems;
- Coordinate unit testing and integration testing with the development team and bug fixing with the testing team with input from product management.

## PROFESSIONAL REFERENCES

Taryn Williams  
CEO The Right Fit  
+61 401 996 944 | taryn@theright.fit

Kriss Mahatumaratana  
Course Coordinator  
Academy of Information Technology  
+61 3 9005 2358 | kriss.mahatumaratana@ait.nsw.edu.au



+61 424 – 100 506



zancanaro.flavia@gmail.com